



# CERTIFICATE

This certificate is granted to the organization,

## OSMANGAZİ ÖZEL AĞIZ VE DİŞ SAĞLIĞI HİZMETLERİ TİCARET LİMİTED ŞİRKETİ

Osmangazi Mah. Yavuz Cad. No:310  
Bayraklı/ İzmir/ TÜRKİYE

by review of **IA1.001379** numbered report for the scope

**Dış Hekimliği Uygulama Faaliyetleri**

**Activities of Dentistry Practise**

to certify that,

**CUSTOMER SATISFACTION MANAGEMENT SYSTEM  
(MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ)**

in accordance with standard's clauses is establishes and being implemented

### ISO 10002:2018

Original Certificate Date : 21.10.2022  
Issue/Revised Date : 21.10.2022  
Expiry Date : 21.10.2023  
Certificate Period : 3 Years (1.Year)

Certificate No : CS1022001379

